

XPRESSCREEN

eco-friendly printing systems

The XpresScreen product list includes stock numbers and product descriptions. Please use this information when placing orders with XpresScreen. Our offices are open from 8:30 a.m. until 5:30 p.m. (EST) Monday through Friday.

Mailing Address: 930 Burke Street, Suite A, Winston-Salem, NC 27101

Fax 336-722-2575; Phone 1-800-597-9530 or 336-722-2500; Email info@xpresscreen.com; Website xpresscreen.com

TERMS/CONDITIONS/WARRANTIES:

All products are guaranteed to be free of defects in material and workmanship at the time of shipment. If damage occurs during shipping, notify the carrier immediately. If defective merchandise is found, please call 1-800-597-9530 within five (5) days of receiving the shipment for a return authorization number.

WARRANTIES:

All XpresScreen equipment comes with a One-Year Limited Warranty on parts and labor. All warranties begin from the date of original purchase of the equipment and cover only the original pieces of equipment. Any replacements of equipment during the warranty period will not initiate a new warranty. All warranties are in effect only when equipment is used under normal working conditions. XpresScreen will pay regular freight charges one-way for any repairs or replacements of equipment covered solely by XpresScreen warranties. Use of outside repair, if other than original manufacturer, must be authorized by XpresScreen to be covered by the warranty. All warranties cover only the original purchaser of the equipment, unless otherwise approved by XpresScreen.

POST-WARRANTY POLICIES:

If equipment is post-warranty and sent to XpresScreen for repair, the following fees apply: LABOR will be charged at a rate of \$75.00 per hour. PARTS will be charged per quote. FREIGHT, both ways, will be at the customer's expense.

- All product orders are shipped UPS.
- All orders are subject to a Shipping Charge determined by weight and destination.
- Description of Service Price
- UPS C.O.D. \$10.50 or current rate (within the United States ONLY)

TERMS AND CONDITIONS:

1. XpresScreen will make every effort to ship your order within 24 hours. Back ordered merchandise will be shipped as soon as possible.
2. Prices are subject to change without prior notice and are those in effect at the time of shipment.
3. XpresScreen is NOT responsible for freight charges on equipment orders or supply orders.
4. There is a \$35.00 service charge on all returned checks, and a 20% restocking fee on all orders returned or refused at destination for any reason.
5. All returns MUST have an RMA# from XpresScreen or we will refuse return and NO credit permitted.
6. If you find defective merchandise in any shipment, call XpresScreen at 1-800-597-9530 within five (5) days for exchange or return. If we are not notified within that period no exchange or credit will be refunded.